

Terms and Conditions for Subscribers of "GuideForCouples.Com"

These "Terms and Conditions" apply to your use of web-portal facility at **guideforcouples.com** (hereafter referred as the "Family Guide"). By using this "Family Guide" (other than to read this page for the first time), you agree to comply with all of the Terms of Use set forth herein. The right to use the "Family Guide" is personal to you and is not transferable to any other person or entity.

The facility offered under "guideforcouples.com" is wholly owned by "Medico Excellence", Mumbai, India; hereafter referred to as 'Company'.

The term "Subscriber" means the person who has availed facility from "Medico Excellence" in respect of "Family Guide". In cases where any Organization is "Subscriber", the person heading the organization shall be considered as actual "Subscriber".

The following Terms & Conditions must be agreed to and abided by for use of services extended by "Medico Excellence" under this "Family Guide".

All "Subscribers" are requested to read these "Terms and Conditions" carefully before accepting the "Subscription".

Primary objective "Medico Excellence" is to value and support all our Subscribers wherever, whenever and however possible. We assure highest level of attention and dedication to all our subscribers, from our management as well as staff.

In pursuit of this primary objective, 'Company' agrees to deliver the agreed upon services, to our customers at the time of enrolment, subject to the following "Terms & Conditions".

In addition, the use of Company's service(s) by a subscriber constitutes an unconditional acceptance of and agreement to Company's "Terms & Conditions".

'Company' reserves the right to change or modify the "Terms & Conditions" at any time without notice at this location (www.guideforcouples.com). For any questions relating to these "Terms & Conditions" You can send e-mail to info@medicoexcellence.com

One Year Subscription

You may opt for one year subscription.

You will have to login by entering required details and by getting your mobile number authenticated. You can then make the payment for subscription by selecting suitable currency mode.

Once your payment gets accepted, you will receive confirmation message and you will automatically get access to all the topics published by "Family Guide".

Presently mobile number is the only mode for registering for subscription. You may give your email id for our reference purpose and for keeping alternate communication with you, if you wish.

In case of any difficulty in getting access to contents of "Family Guide" even after making required payment, you may contact us on our official mobile number for 'customer Support'.

The "Company" assumes that subscriber of this "Family Guide" is above the age of 18 years or person who is considered 'adult' in his country.

We consider that information given in this "Family Guide" is essential for every child reaching puberty. However, to protect "Company" from any local or overseas legal implications, we recommend it should be accessed by minors only under parental guidance.

Acceptance of 'Medical Disclaimer'

Subscriber is assumed to have read and affirmed the 'medical disclaimer' before going through the contents of this "Family Guide".

Adult Content

This "Family Guide" may have text, photographs, illustrations as well as videos which could be 'Adult' in nature or sexually explicit.

Subscriber is therefore expected to anticipate the same before even opting for "Subscription" or before giving access to any minor.

Subscriber is strictly advised not to subscribe this "Family Guide" if sexual contents of any kind are legally not permitted in their Country. We further strongly recommend the subscriber to unsubscribe within 7 days of making payment for subscription.

Content Responsibility

Due care is taken to include content which is medically authenticated and legally permitted in India. Any inadvertent violation of this may kindly be brought to the notice of "Company" by emailing us to info@medicoexcellence.com.

The "Company" does not take any responsibility of its medical &/or Legal applications in any Country other than India.

In such circumstances, it will be individual's discretion and responsibility to subscribe "Family Guide" or not.

Refund Policy

Since subscriber has option of scanning through all the titles in this "Family Guide", "Company" is not bound to refund subscription amount or part thereof unless it is proved by the subscriber that

- a) Request for refund is made within 7 days of payment of subscription. In cases where subscriber has requested for refund, the 'account' will be closed with immediate effect. In such cases renewal is possible when subscriber has not accepted the refund amount or by making fresh payment of subscription.
- b) Request for refund is made within 7 days of payment of subscription but has failed due to any reason.
- c) Subscriber has made payment twice for the same year under same username.
- d) Renewal of the subscription is done automatically by the payment gateway when subscriber does not intend to continue with the subscription.
- e) Any other condition where there is a genuine reason provided by the subscriber.
- f) Subscriber must bring the issue to notice of the "Company" within 7 days of the dispute in question. Communication with the "Company" for this purpose may be made through official email id of the "Company" info@medicoexcellence.com with subject clearly specifying about refund request OR by sending us message to our official mobile number for "Customer Support" from subscriber's registered mobile number .
- g) Request for refund may include brief explanation about the reasons for doing so, as well as any suggestions on how "Company" could improve its service. However, refund of subscription is done unconditionally if request is made within 7 days of subscription.

99.9% Uptime Guarantee

The "Company" guarantees that our website will be up and running at least 99.9% of the time during subscription period. This guarantee includes network uptime, server uptime, web server and service uptime. It does not cover any areas where the "Company" has no direct influence, such as backbone provider failures, fibre-optic main line cuts, DNS or Registrar issues and routing issues. The uptime guarantee is also not applicable if the service interruption was caused by external issues such as Acts of God, Wars, blocking of website by the country of the subscriber or any other natural or unnatural events that the "Company" cannot directly influence.

For issues regarding uptime, please submit request to "Company" through info@medicoexcellence.com

Payment

Initiation of the service of "Family Guide" is subject to actual receipt of payment of stated subscription fees by the payment Gateway. Subsequent payments are due on before the expiry of the selected billing period.

Continuation of subscription is individual's prerogative and not mandatory.

The "Company" may temporarily deny or terminate service, if the subscriber fails to renew the subscription when due. Subscription duration will therefore be from the date of payment of renewal of subscription.

Account Cancellation and Reactivation

A subscriber may cancel the account at any time by sending request through info@medicoexcellence.com from the registered email id, OR by sending us message to our official mobile number for "Customer Support" from subscriber's registered mobile number .

While processing your request for a cancellation of account, the "Company" may ask the subscriber to explain briefly reasons for doing so, as well as any suggestions on how "Company" could improve its service.

The cancellation will be applicable with immediate effect. However, the subscriber's account will remain active until the end of the subscription, if no refund is made. Account reactivation is possible on request to the "Company".

Subscriber Acknowledgement

Subscriber acknowledges that the service provided is of such a nature that the service can be interrupted for many reasons other than the negligence of the "Company" and that damages resulting from any interruption of service are impossible to ascertain. Therefore, subscriber agrees that the "Company" shall not be liable for any damages arising from such causes beyond the direct and exclusive control of "Company". Subscriber further acknowledges that the Company's liability for its own negligence may not in any event exceed an amount equivalent to charges payable by subscriber for services during the period damages occurred.

In no event shall "Company" be liable for any special or consequential damages, loss or injury.

Severability

If any provision of this "Terms & Conditions", shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this "Terms & Conditions", is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

Applicable Law

All disputes in respect of this "Family Guide" or "Terms & Conditions", are subject to Jurisdiction of The Bombay High Court, Mumbai, India.

Non-disclosure of Confidential Information

The "Company" agrees not to use any Confidential Information disclosed to it by the customer for its own use or for any purpose other than to carry out discussions concerning, and the undertaking of, the moving process.

Confidential Information includes, but not limited to, login information, passwords, files, databases (including, but not limited to, products, services, and customers), configuration information, or financial information of the customer as well as communication made by the Subscriber.

Copyrights and Trademarks

All text contained in this "Family Guide" are either copyrighted by the "Company" or compiled from various researched articles. Any violation of copyright, is unintended and highly apologised. We assure to remove such content included inadvertently, as soon as the matter is brought to our notice through info@medicoexcellence.com.

No person is authorized to use, copy or distribute any portion the "Family Guide" including images and other content for any purpose without obtaining licence for the same from the "Company" in advance.

No Representations or Warranties; Limitations on Liability

The information and materials in the "Family Guide" could include technical inaccuracies or typographical errors. Changes are periodically made to the information contained herein. THE "COMPANY" MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ANY DIGITAL PRODUCTS, INFORMATION, MATERIALS OR GRAPHICS ON THE WEB SITE, ALL OF WHICH IS PROVIDED ON A STRICTLY "AS IS" BASIS, WITHOUT WARRANTY OF ANY KIND AND HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES WITH REGARD TO ANY INFORMATION, MATERIALS OR GRAPHICS ON THE WEB SITE, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES SHALL THE SITE OWNER OR PUBLISHER BE LIABLE UNDER ANY THEORY OF RECOVERY, AT LAW OR IN EQUITY, FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION, SPECIAL, DIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING, BUT NOT LIMITED TO LOSS OF USE OR LOST PROFITS), ARISING OUT OF OR IN ANY MANNER CONNECTED WITH THE USE OF INFORMATION OR SERVICES, OR THE FAILURE TO PROVIDE INFORMATION OR SERVICES, FROM THE WEB SITE.